

Builder Education

Customer Experience Seminar

Presented by:



Wednesday, Nov 8th

10:00 - 1:00 PM

Registration @ 9:30

LOCATION:

**HBA OF GREATER SAVANNAH
7116 HODGSON MEMORIAL DRIVE
SAVANNAH, GA 31406**

Credit Hours

**3 CEU's for Licensed Builders
who are Current Members of the
HBA of Greater Savannah**

CLASS INSTRUCTORS:

Jerry McGrath, Kyle Whitty, Michael LeCorgne & Lorie Brooks

This workshop will provide builders with key essentials needed to understand your homeowner, set homeowner expectations through documentation and how to keep it within the contract. We will also review the top reported one year workmanship warranty defects and warranties. At the end of the presentation builders will have a better understanding of how to set clear expectations, stay within the contract, be aware of common warranty issues and know the differences between implied and third party warranties.

Warranty Coordinators are encouraged to attend.

Registration Form

Name _____ Company _____

License Number _____

Type of Payment

_____ Check Enclosed for \$75 _____ Bill My Account - \$75.00 _____ Charge My Card Below for \$75

Card Number _____ Exp Date _____ CVV: _____

Signature _____ **REGISTRATION IS REQUIRED—PLEASE E-MAIL TO
PATTY@HOMEBUILDERSOFSAVANNAH.COM OR FAX THIS FORM TO 912-354-4153**